

## Centro San Vicente Homeless Clinic

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1208 Myrtle Avenue

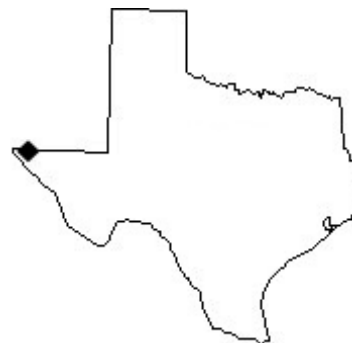
El Paso, TX 79901

**Phone:** (915) 351-8972

**Fax:** (915) 351-6033

**Email:** jromero@csv.tachc.org

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**Texas**

**Director:** John Romero

**HCH Coordinator:** Joan Courteau, FNP-C

**Medical Director:** Jesus Alonzo, MD

**UDS Number:** 066580

### Project Description

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Centro San Vicente Homeless Clinic, a satellite clinic operated by Centro San Vicente, is located within the Opportunity Center where Myrtle Street Shelter serves as a multi-purpose shelter for individuals who are homeless.

#### Services

Referrals to the Centro San Vicente Homeless Clinic are received from 30 shelters, six orphanages, and numerous housing facilities throughout the community. A nurse practitioner, nurse, medical assistant, and pharmacy clerk staff the homeless clinic. A full range of primary medical services are available to all individuals attending the clinic. The clinic is open full-time, five days a week. Transportation, provided by the Opportunity Center, is also available. Providence Memorial Hospital subsidizes the laboratory and pharmacy services. Various support services offered by the Opportunity Center provide food, shelter, and behavioral health and substance abuse counseling. Clients are referred to other services at the Opportunity Center or to other providers within the Homeless Coalition. Outreach programs within the community are regularly scheduled.

In September of 2002, the grantee was awarded a joint SAMHSA/HRSA grant to develop a pilot project whose objective is to develop a primary care/behavioral health service integration model designed to serve individuals who are homeless. This pilot project is staffed with a project director, social worker, and community health worker and is housed at the primary care medical clinic. The pilot project involves Centro San Vicente, the El Paso Community Mental Health and Mental Retardation Agency, the Opportunity Center of El Paso, Inc., and Aliviane.

#### Linkages

Centro San Vicente has linkages with the Homeless Coalition of El Paso, Aliviane, Veterans Administration, Community Mental Health and Retardation Center of El Paso, and El Paso Community College.

#### Statistics

Estimated homeless population: 15,000 Project users: 1,396

## City of Austin Community Care Services Department

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HCH Project  
 500 East 7th Street  
 Austin, TX 78701  
**Phone:** (512) 972-4006  
**Fax:** (512) 391-0201  
**Email:** john.gilvar@ci.austin.tx.us  
**Web:** www.ci.austin.tx.us/communitycare/



**Director:** Patricia A. Young, CPA  
**HCH Coordinator:** John Gilvar  
**Medical Director:** Lisa Glenn, MD  
**UDS Number:** 610700

### Project Description

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The City of Austin operates a multi-site HCH project that provides comprehensive services in Travis County. The project's various sites, modes of service delivery, and community partnerships target services to three distinct subpopulations: single adults, unaccompanied youth, and women and children who are victims of domestic violence. The project is managed as part of the Community Health Center system operated by the City of Austin.

#### Services

The HCH project serves single adult men primarily through its clinic at the ARCH, a low-demand shelter and day resource center. HCH case managers stationed at the ARCH provide linkages to a wide array of housing, legal, and other services offered by agencies co-located in this one-stop facility. The project provides primary care to a smaller number of single adult men and women and families at its clinic in the Salvation Army shelter. It provides medical care to women and children at SafePlace, a shelter for victims of domestic violence, and to unaccompanied youth at LifeWorks outreach center. Dental care is provided via the City of Austin's mobile dental units. Vision exams and eyeglasses are provided at a church facility. Pharmacy services are provided through the Community Health Center pharmacy program. The City of Austin's longstanding relationship with the local mental health center allows for close coordination between HCH staff and the mental health center's ACCESS program. An ACCESS psychiatrist treats patients 2.5 day per week at the ARCH clinic.

#### Linkages

Linkages include Austin Travis County Mental Health/Mental Retardation Center, Front Steps (ARCH shelter and day resource center), Caritas' Re-Entry Program (case management and transitional housing), SafePlace (domestic violence), LifeWorks (youth outreach), People's Community Clinic, Trinity Center-St. David's Episcopal Church, Austin-Travis Co. HHS Dept. Communicable Diseases Unit, Austin-Travis Co. EMS, Brackenridge Hospital, Austin-Travis Co. Medical Assistance Program, Salvation Army, Austin Recovery, and St. David's Foundation.

#### Statistics

Estimated homeless population: 12,000 - 20,000 Project users: 429

### Subcontractor(s):

**People's Community Clinic**  
 2909 North IH 35  
 Austin, TX 78722  
 Contact: Regina Rogoff  
 Phone: (512) 708-3121  
 Fax: (512) 708-0702  
 Email: reginar@austinpcc.com

# Community Health Center of Lubbock

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1313 Broadway, Suite 5  
Lubbock, TX 79401

**Phone:** (806) 765-2600

**Fax:** (806) 765-2604

**Email:** [dflores@chcl.tachc.org](mailto:dflores@chcl.tachc.org)

**Web:** [www.tachc.org/about/membership/member\\_directory/chcl.asp](http://www.tachc.org/about/membership/member_directory/chcl.asp)



**Texas**

**Director:** Michael P. Sullivan

**HCH Coordinator:** Debra Flores

**Medical Director:** Judith Madura, MD

**UDS Number:** 062910

## Project Description

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The Community Health Center of Lubbock (CHCL) has been a Health Care for the Homeless grantee since 1994. CHCL provides comprehensive health care and social services to individuals who are homeless in Lubbock. This is accomplished through a network of collaborating agencies and other health care providers. CHCL provides primary and preventive care while working closely with other agencies to find needed resources. CHCL has a vision clinic onsite. CHCL also serves as a clearinghouse for multiple services for persons who are homeless. CHCL's goal is to treat persons who are homeless with dignity and respect and to meet their diverse needs in a holistic manner.

### Services

The CHCL provides services both onsite and offsite at three other satellite clinics. On the premises, staff provides in-depth assessment, information, referral, and case management services. Medical services are provided by full-time physicians and include primary care for adults and children, prenatal, obstetrics and women's health care, dental services, and vision services through referral to a subcontractor. Social services include food and clothing vouchers, hygiene boxes, rent and utility subsidies for marginally-housed or at-risk clients, bus passes, and health education. Group, family, and individual counseling, nutritional supplements, and health care screenings are also available.

### Linkages

CHCL has developed extensive linkages with local agencies and other health care providers in the community, including Lubbock Regional MHMR (substance abuse and mental health services), Covenant Community Outreach (health education, mammography services, counseling, nutrition services), United Coalition Pharmacy (prescription services), Neighborhood House (emergency assistant services, including food voucher and utility assistance), Heartline (clothing assistance), Salvation Army (rent and/or mortgage assistance, emergency shelter, hot meals), First United Methodist Church (hot meals), Lakeridge Baptist Church (hygiene boxes), and Interfaith Hospitality Network (transitional housing for families).

### Statistics

Estimated homeless population: 5,938 Project users: 1,916

## Subcontractor(s):

### *Lubbock Children's Health Clinic*

1318 Broadway  
Lubbock, TX 79401  
Contact: Cathy Allen  
Phone: (806) 765-2611  
Fax: (806) 791-4628  
Email: [callen@chcl.tachc.org](mailto:callen@chcl.tachc.org)

### *Presbyterian Center, Inc.*

1318 Broadway  
Lubbock, TX 79401  
Contact: Janie Gerow  
Fax: (806) 741-3102  
Email: [jgerow@chcl.tachc.org](mailto:jgerow@chcl.tachc.org)

## Dallas County Hospital District - Homeless Outreach Medical Services (HOMES)

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5000 Harry Hines Boulevard

Dallas, TX 75235

**Phone:** (214) 590-0153

**Fax:** (214) 590-0172

**Email:** sspald@parknet.pmh.org



**Director:** Susan Heinlen Spalding, MD

**HCH Coordinator:** Deborah Phillips, RN

**Medical Director:** Susan Heinlen Spalding, MD

**UDS Number:** 069730

### Project Description

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Homeless Outreach Medical Services (HOMES), a program of Dallas County Hospital District (dba Parkland Health & Hospital System), uses a combination of fixed and mobile clinic sites to bring health care to individuals who are homeless. The clinics operate on a walk-in basis. Individuals of all ages receive high quality, comprehensive primary health care services, including acute, chronic, and preventive care.

#### Services

The clinics have class D pharmacies and point-of-care laboratory testing available onsite. The main campus of Parkland Health & Hospital System supports the clinics with a full range of laboratory, radiology, pharmacy, and subspecialty services. In addition to medical services, HOMES offers services of a podiatrist, social workers, dentists, dietitians, psychologists, and substance abuse counselors. Residential drug treatment is provided by Turtle Creek Manor.

#### Linkages

HOMES has linkages with Vogel Alcove Childcare Facility, Family Gateway Shelter, Jonathon's Place, Family Place, Austin Street Shelter, Stewpot, Dallas Life Foundation, Nexus, Union Gospel Mission, Promise House, YMCA Casa, Salvation Army, Interfaith Housing, Wesley Inn, Housing Crisis, Dallas County Health and Human Services, WIC, Veterans Administration, the City of Dallas, Exodus, and Reconciliation Outreach.

#### Statistics

Estimated homeless population: 15,000 Project users: 8,110

### Subcontractor(s):

#### *Community Dental Care*

1420 West Mockingbird Lane, Suite 500

Dallas, TX 75247

Contact: Paul Hoffman

Phone: (214) 630-7080

Fax: (214) 630-7085

Email: phoffman@communitydentalcare.org

#### *Turtle Creek Manor*

3511 North Hall Street, Suite 210

Dallas, TX 75247

Contact: John Castaneda

Phone: (214) 522-7930

Fax: (214) 522-7952

Email: jec@tcmantor.org

## El Centro Del Barrio, Inc.

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204 Nolan

San Antonio, TX 78202

**Phone:** (210) 229-9322

**Fax:** (210) 227-5239

**Email:** jsanchez.cdb@tachc.org

**Web:** [www.tachc.org/about/membership/member\\_directory/ecb.asp](http://www.tachc.org/about/membership/member_directory/ecb.asp)

**Administration:**

Phone: (210) 922-0103

Fax: (210) 922-0162



**Texas**

**Director:** Ernesto Gomez, PhD

**HCH Coordinator:** Jay Sanchez, LMSW

**Medical Director:** Norma Parra, MD

**UDS Number:** 063250

### Project Description

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El Centro Del Barrio operates six HCH clinics within or adjacent to seven homeless shelters. The clinics provide homeless individuals and families with primary health care, dental, social services, child development services, substance abuse counseling, health educational group sessions, and referrals as needed to other Continuum of Care agencies. Street outreach and collaborative health fairs also make services available to homeless persons not in shelters.

**Services**

The program provides comprehensive primary medical care, dental care for adults and children, social services, case management, counseling, substance abuse prevention, education and counseling, child development screenings, psycho-educational group services, and outreach. Referrals include mental health services, substance abuse treatment, podiatry, vision care, and specialty medical care. Health educational group services cover anger management, parenting, substance use risk education, HIV/AIDS risk education, Hepatitis/STD's, diabetes, and nutrition. Onsite services are available in clinics located in the Children's Shelter, the SAMM Shelter, Battered Women's Shelter, Infant Shelter, and Dwyer Transitional Shelter, and Respite Care of San Antonio. Dullnig House Clinic is located where large numbers of persons who are homeless congregate and is adjacent to the Salvation Army Shelter.

**Linkages**

El Centro Del Barrio collaborates with the following organizations in the delivery of health care services: Center for Health Care Services, American GI Forum, HCH Veterans, Salvation Army Adult Rehabilitation, Easter Seals, Any Baby Can, ophthalmologist Dr. Robert Rice, Prevent Blindness, area homeless service providers, and HIV service providers. In addition to links to the Metropolitan Health District and the Bexar County Hospital System, the agency also participates in the shared services agreements developed through the Texas Association of Community Health Centers.

**Statistics**

Estimated homeless population: 25,000 Project users: 7,131

## Harris County Hospital District - Health Care for the Homeless

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2525 Holly Hall

Houston, TX 77054

**Phone:** (713) 566-6515

**Fax:** (713) 746-6519

**Email:** marion\_scott@hchd.tmc.edu

**Web:** www.hchdonline.com



**Director:** Marion Scott, MSN, RN

**Medical Director:** Nageeb Abdalla, MD/Wm. McKay, MD

**UDS Number:** 061600

### Project Description

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The Harris County Hospital District (HCHD) Health Care for the Homeless Program (HCHP) uses health care teams to provide onsite and mobile health care, mental health services, dental services, and substance abuse services at homeless shelters and day centers throughout Harris County.

#### Services

HCHP provides onsite services at shelters and day centers where individuals who are homeless seek other services. Five health care teams with attached eligibility workers, social workers, mental health counselors, a dental care team, and a substance abuse counselor provide health care, dental care, case management, eligibility assistance, and substance abuse and mental health counseling at homeless shelters and day centers. Two mobile medical units provide outreach to unsheltered homeless individuals.

#### Linkages

Linkages include the Houston Health and Human Services Immunization, Lead, and HIV/AIDS programs; Houston TB Control Program; Coalition for the Homeless of Houston/Harris County; Saint Luke's Episcopal Charities Mobile Health Forum; Texas Department of Health Vaccines for Children's Program; Prevent Blindness; American Association for the Advancement of Mexican Americans; Sickle Cell Foundation; New Directions; Crossroads Day Center; Loaves and Fishes; Bay Area Center for the Homeless; Bethany Place; Worker's Co-Op; SEHAH Youth Foundation; Hear-Say; Harris County Public Health and Environmental Services; Texas Cooperative Extension Services Program; March of Dimes; Greater Houston Area Health Education Center; Texas Primary Care Association; National HCH Council; and International Mobile Health Association.

#### Statistics

Estimated homeless population: 12,000-14,000 Project users: 7,500

### Subcontractor(s):

#### *Baylor College of Medicine*

##### *Department of Family and Community Medicine*

5510 Greenbriar Street

Houston, TX 77005

Contact: William McKay

Phone: (713) 798-4491

Fax: (713) 798-7789

#### **COMPASS**

1117 Texas Street

Houston, TX 77002

Contact: Cynthia Brannon

Phone: (713) 229-8319

#### **CENIKOR Foundation, Inc.**

PO Box 458

Deer Park, TX 77536-0458

Contact: Bill Bailey

Phone: (281) 476-0088

Fax: (281) 476-5581

#### **Craven & Plummer, P.C.**

2101 Crawford, Suite 204

Houston, TX 77002

Contact: Moritz Craven, DDS / Matthew Plummer, DDS

Phone: (713) 523-1010

Fax: (713) 523-6677

***Houston Catholic Worker***

***Casa Juan Diego***

PO Box 70113

Houston, TX 77270

Contact: Mark and Louise Zwick

Phone: (713) 869-7376

***S.E.A.R.C.H.***

2505 Fannin

Houston, TX 77002

Contact: Sandy Kessler

Phone: (713) 739-7752

Fax: (713) 739-7706

***Salvation Army - Harbor Light***

2407 North Main Street

Houston, TX 77009

Contact: Fred Smith

Phone: (713) 224-2875

***Salvation Army - Women and Family Center***

1603 McGowen Street

Houston, TX 77004

Contact: Charmaine Smith

Phone: (713) 739-7752

***Star of Hope - Transitional Living Center***

6901 Ardmore

Houston, TX 77054

Contact: Randall Tabor

Phone: (713) 748-0700

Fax: (713) 748-0891

***Open Door Mission Foundation***

5803 Harrisburg Street

Houston, TX 77011

Contact: Richard Hill

Phone: (713) 921-7520

***Salvation Army - Adult Rehabilitation Center***

2118 Washington Avenue

Houston, TX 77009

Contact: David Sayre

Phone: (713) 869-3551

***Salvation Army - Sally's House***

1717 Congress Street

Houston, TX 77002

Contact: Gay McCurdy

Phone: (713) 223-8889

***Star of Hope - Men's Shelter***

407 LaBranch Street

Houston, TX 77002

Contact: Gary Brown

Phone: (713) 227-7827

***Star of Hope - Women and Family Shelter***

419 Dowling Street

Houston, TX 77003

Contact: Edward Black

Phone: (713) 222-2220

Fax: (713) 222-1046

## Healthcare for the Homeless - Houston

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**Mailing Address:**

PO Box 66690  
Houston, TX 77266

**Location:**

2505 Fannin Street  
Houston, TX 77002

**Phone:** (713) 276-3073

**Fax:** (713) 739-1233

**Email:** kabsher@bcm.tmc.edu

**Web:** www.homeless-healthcare.org

**Director:** Frances E. Isbell, MA

**HCH Coordinator:** Karen Absher

**Medical Director:** David S. Buck, MD, MPH

**UDS Number:** 612210



### Project Description

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Healthcare for the Homeless - Houston (HHH) provides care in shelters, transitional living programs, soup kitchens, and on the streets. A consortium of 28 social service agencies, educational institutions, homeless/formerly homeless consumers, public agencies, and health care providers form the HHH Advisory Council.

**Services**

Services, provided at three shelter clinics and through street outreach, include primary care, outreach, women and children's clinic, dentistry, podiatry, vision care, pharmacy, TB/STD testing, immunizations, mental health/substance abuse counseling, case management, health education, and referrals.

**Linkages**

Linkages include Aid to Victims of Domestic Abuse, AIDS Foundation, ALTE Community Care, Angela's House, Bread of Life, Brigid's Hope, Cathedral Health Ministries, Coalition for the Homeless, Compass, De Madres a Madres, Harmony House, Housing Corporation, Houston Area Women's Center, Houston Area Community Services, LifeOptions, MHMRA of Houston/Harris Co., Montrose Clinic, Open Door Mission, Palmer Way Station, VA, Harris Co. Public Health/Environmental Services, Salvation Army, Harbor Light Center, Shalom Zone Mobile Health Ministries, University of TX, ECHOS, and Lord of the Streets Mission.

**Statistics**

Estimated homeless population: 12,000 Project users: 2,433

**Subcontractor(s):**
***Baylor College of Medicine/Family and Community Medicine***

3701 Kirby  
Houston, TX 77098  
Contact: Doug Graham  
Phone: (713) 798-7777  
Fax: (713) 798-7778

***SEARCH Homeless Project***

2505 Fannin Street  
Houston, TX 77002  
Contact: Cathy Crouch  
Phone: (713) 739-7752  
Fax: (713) 739-7706

***Star of Hope Men's Development Center***

1811 Ruiz Street  
Houston, TX 77002  
Contact: dave Druary  
Phone: (713) 226-5401  
Fax: (713) 227-5703



## South Plains Health Provider Organization, Inc. - Tyler Street Resource Center

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200 South Tyler Street

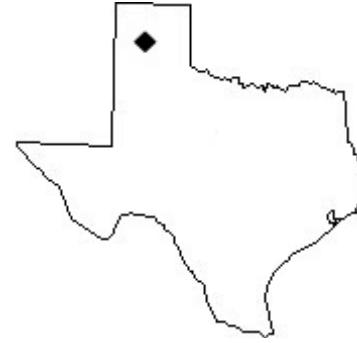
Amarillo, TX 79101

**Phone:** (806) 345-7917

**Fax:** (806) 345-7921

**Email:** ross@sphpo.org

**Web:** www.sphpo.org



**Texas**

**Director:** Rick Love, M.P.A., M.B.A.

**HCH Coordinator:** Rosa Saucedo

**Medical Director:** James Lofton, MD

**UDS Number:** 060950

### Project Description

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Health Care for the Homeless services are provided under the auspices of South Plains Health Provider Organization, a Federally Qualified Health Center which operates a non profit network of primary health care centers. The homeless clinic located in the Tyler Street Resource Center serves individuals who are homeless in Amarillo and surrounding communities.

#### Services

The homeless clinic provides a comprehensive array of primary and preventive health care services, including women's health (OB referrals and family planning), pharmacy, pediatric services (including immunizations, Texas Health Steps, and other well-child services), geriatric and adult chronic disease management/prevention, and lab services. Clinic staff, including a full-time family nurse practitioner, provide medical care at shelters, including Martha's Home, Another Chance, City of Refuge, Downtown Women's Center, Domestic Violence Center, Faith City Mission, Haven, and Salvation Army. Street outreach is conducted on a regular basis. Clients may also take advantage of the Day Center as well as other services provided in the Tyler Resource Center.

#### Linkages

The homeless clinic has linkages with United Way Helpline, Traveler's Assistance, Texas Workforce Commission, Social Security Administration, Texas Rehabilitation Commission, Texas Department of Human Services, Veteran Administrating Center, Catholic Family Services, AWARE, PASO, Amarillo Independent School District, and Texas Panhandle Mental Health Authority Homeless Services.

#### Statistics

Estimated homeless population: 1,350 Project users: 1,057